

## **Statement on the CEN draft standard regarding online gambling's markers of harm in support of identification and prevention of risky and problem gambling behaviour**

GREF welcomes CEN's initiative to develop a standardised monitoring of recognised markers of harm in online gambling.

The CEN draft standard regarding online gambling's markers of harm in support of identification and prevention of risky and problem gambling behaviour outlines a set of markers of harm that are considered by online gambling operators for detecting players with problematic gambling behaviour for the purpose of promoting safer gambling.

This project will be particularly useful in CEN Member jurisdictions where duty of care rules are few or do not yet exist.

But the GREF is made up of jurisdictions with very different gambling regulatory frameworks, some of which have very strict duty of care rules.

That is why GREF would like to highlight that, in accordance with Article 2 of E.U. Regulation 1025/2012 on European standardisation, compliance with this standard remains voluntary, unless otherwise required by the regulatory authorities. It is incumbent upon operators to ensure compliance with the national legal requirements.